

Don't Miss Out on Key Information!

Franklin REC is moving virtual, and we want you to join us!

Franklin REC has recently added a new notification system with text messaging. Staying connected with the new notification system has many benefits, including:

- Outage reporting and updates
- Maintenance and planned outage notifications
- Important account and service updates
- Annual meeting information

We want to make sure we have the most accurate information for your membership. Please update the information below, **specifically cell phone**, and return to Franklin REC via mail, fax or e-mail a scanned completed copy (contact-frec@franklinrec.coop).

Name _____

Service Address (911 Address) _____

Mailing Address _____

City _____ State _____ Zip _____

Franklin REC will not send you text messages without your consent. Please complete the bottom half of this form to opt-in to receive notification via text message.

Cell Phone Number _____ *I would like to receive text messages* Yes No

Signature _____

Franklin REC will not sell your information to any 3rd parties without your prior written consent.

By signing this agreement, you specifically request, expressly consent to receive, and authorize Franklin REC ("the Cooperative"), its affiliates, business associates, and service providers to deliver, or cause to be delivered, emails, calls and SMS/text and voice messages to your cell phone, and residential line as applicable, using an **automatic telephone dialing system and/ or using an artificial or pre-recorded voice**. This could result in charges to you according to your data plan. These calls and messages will be related to electric service and other purposes including but not limited to, for the purpose of notifying you of planned and unplanned service outages; updates about service outages and restoration; notification of meter work, tree trimming or other field work; telemarketing and advertising energy programs; communications that warn about payment or other issues that threaten your electric service; and collecting any amounts you may owe. If at any point you change or obtain a new cell phone number, or if you no longer maintain the phone number you originally provided to us, you agree to notify the Cooperative immediately.

Thank you for keeping your information current.
We look forward to connecting with you soon!

Phone: (641) 456-2557

Email: contact-frec@franklinrec.coop

Fax: (641) 456-5183